

3 On the top right of the home screen, click on **Support**. This will open a new window.

SAP Business Network +	ब <i>©</i>	Help Topics ×
Supplier Login User Name Password Forget Usename or Password New to SAP Business Netwo	Supplier Connection Webinar 2022 Within Watch the repty and disc webinar? Watch the	Search Help Topics
Register Now or Learn More	****	•

click on **Contact Us** on the window

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Help Center Ho	me			
Home Learning Co	ntact us 4			
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	How can we help you?			
(Q		
	Try "cancel order", "email notifications", "user authorization"		J	
Topics we recommen	l for you			
Error: The username ar	d password entered has already merged to another Ariba Sourcing user account			
Issue When trying to regi	iter for SAP Ariba Sourcing, the system displays the following error: The username and password other Ariba Sourcing user account Resolution There are two solutions to this issue: Create an alte	entered		
has already merged to a				>
has already merged to a username by clicking Sig	ו Up through the event invitation. Your		Support Note	>
has already merged to a username by clicking Sig Registration Nov 26, 2020	n Up through the event invitation. Your		Support Note	>
has already merged to a username by clicking Sig Registration Nov 26, 2020	d password pair you entered was not found		Support Note	>
has already merged to a username by clicking Sig Registration Nov 26, 2020 Error: The username ar	n Up through the event invitation. Your d password pair you entered was not found		Support Note	>
has already merged to a username by clicking Sig Registration Nov 26, 2020 Error: The username ar Question Why do I get th found. Answer You enter Your password contains of	n Up through the event invitation. Your d password pair you entered was not found h below message on the SAP Ariba Login page:? The username and password pair you entered w id an incorrect username or password. You might also receive this message in the following scenar art of your username. Your	as not arios:	Support Note	>
has already merged to a username by clicking Sig Registration Nov 26, 2020 Error: The username ar Question Why do I get th found. Answer You enter Your password contains	n Up through the event invitation. Your d password pair you entered was not found e below message on the SAP Ariba Login page? The username and password pair you entered w id an incorrect username or password. You might also receive this message in the following scena art of your username. Your	as not arios:	Support Note ? FAQ	>

5 Then click on **Privacy request**

SAP Help Ce	nter Contac	t us			2
Home Learning	Contact	t us			
2. If you're una	ble to log	g in, tell us what you need help	with.		
	2	Register on SAP Business Network	Reset my password	Forgot username	
		Unsubscribe	Privacy request	5	

6 Click on **Create a Case** at the bottom.

Help Center Contact u	i -	8				
Home Learning Contact us						
	Unsubscribe Privacy	J request				
3. Choose from the option To learn more about our Gen	3. Choose from the options below to continue. To learn more about our General Data Protection Regulation (GDPR) policies, see the links below:					
Sharing Data with Third Parties	ß					
General Policies for handling Pe	rsonal Data / GDPR Audit Reports					
General Policies for Safeguardi	g and Collecting Personal Data					
Can't find what you're looking for?		6 Create a Case				

7 Fill up all the details with an asterisk (*).

2	. Please review you	r contact information for correctness:
	First name:*	Test
	Last name:*	Test
	Username:	Test
	Company:*	Test
	Email:*	test@test.com
	Phone:*	+91 99999 99999 India (भारत)
	Extension:	
	Confirm phone:*	99999999999
		✓ My phone number is correct.
	Ariba Network ID:	
		You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the SAP Ariba Privacy Statement and applicable law.

8 Once all the details are updated, click on **One last step**.

Confirm phone:*	onfirm phone:* 999999999999			Website Certificate Renewal impacts?
Ariba Network ID:	✓ My phone number is correct.			Why does my CIG Project changes not applied to the runtime documents?
	You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the SAP Ariba Privacy Statement and applicable law. I agree	2		SAP Ariba Product Security Incident Reporting Process
				Error: "The Supplier: AN01402XXXXXX and the Buyer: AN01052XXXXX associated Connection is not configured or saved"
				Error Code "CIG-PLT-00613" for production documents
		`	-	? As a buyer, how do I create a test supplier
				8 One last step

Choose the Email radio button and click on **Submit**.



Once the request is submitted, you will receive an auto generated e-mail from the SAP Business Network support team with a ticket number, indicating that the request has been raised successfully.

When you receive the call from the SAP Business Network help desk, request them to change your SAP Business Network account type from Enterprise to Standard account.