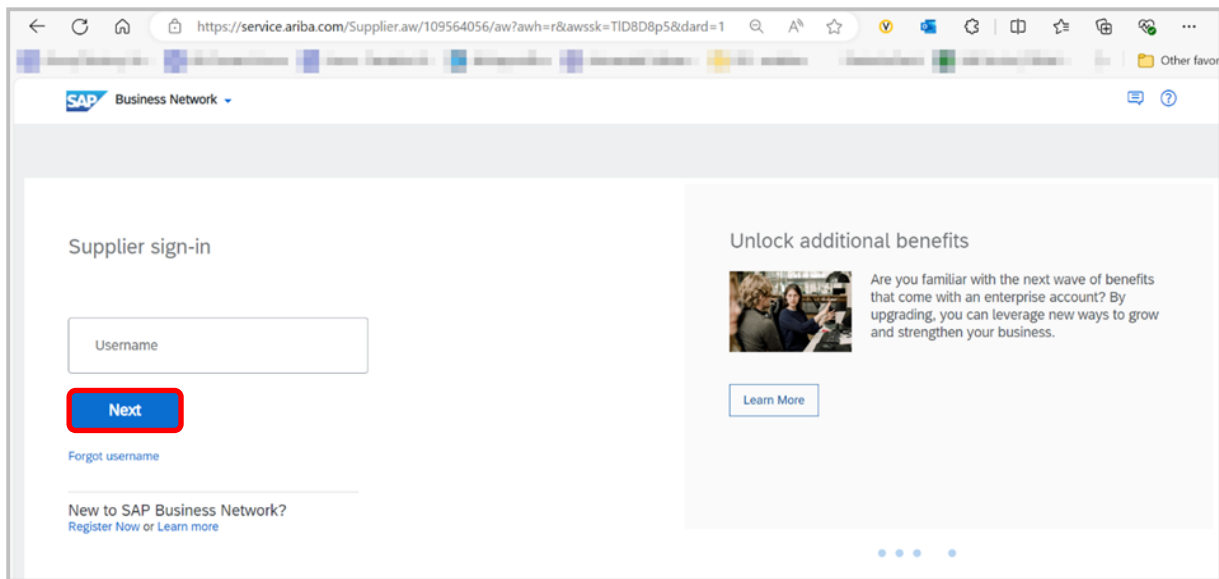




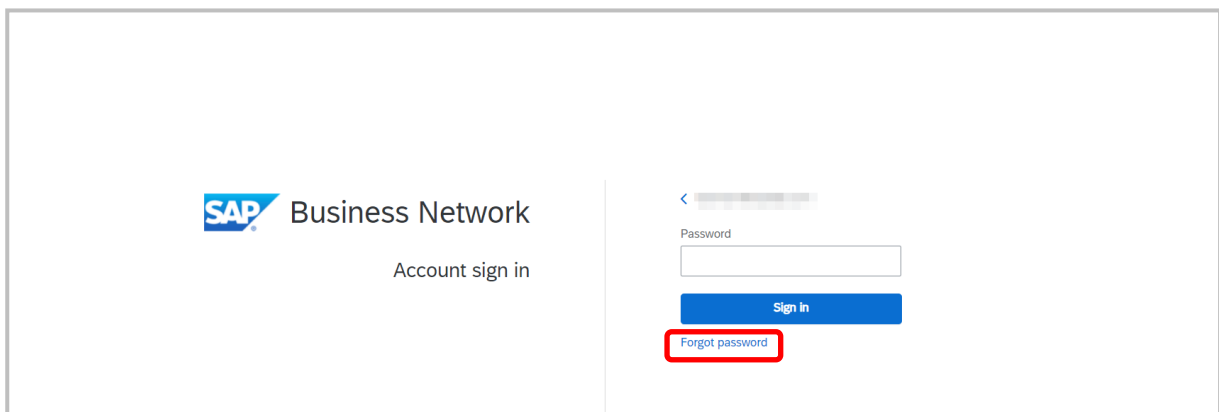
Title: - Deutsche Bank Group – How to reset SAP Business Network Credentials

- Go to the SAP Business Network supplier portal using the following link - supplier.ariba.com and click on **Forgot Username** or **Password**.

When you forgot your Password



- Enter the Username and click on **Next**.





When you click on **Forgot Password**

- On the next page, input the registered email ID and click on **Forgot password**.

SAP Business Network

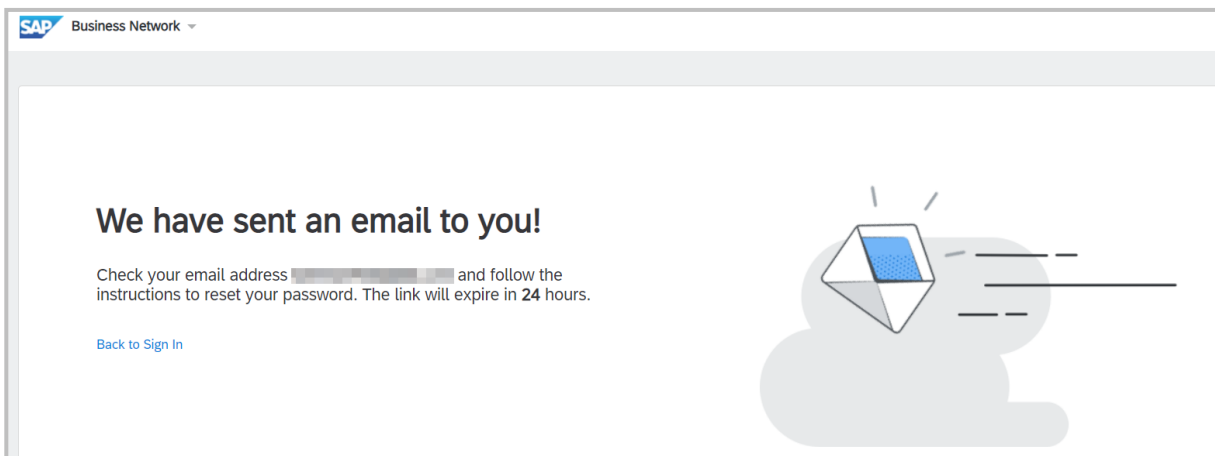
Reset your password

Enter the email address you used to register with SAP Business Network.

Email address

[Submit](#) [Cancel](#)

SAP Business Network will send an email with all the **User IDs** that are created for the registered email.






- Click on the **Envelope** icon corresponding to the **User ID** to reset the password.


SAP Business Network

Reset your password

Dear SAP Business Network user,

You have multiple accounts associated with your email address. Choose the account you want to reset the password for:

██████████.com 

██████████.com 

Note: The link will expire in 24 hours
If an error occurred when trying to reset this user's password using the email address provided, reset this user's password using this user ID.

Sincerely,
SAP Business Network team

If you do not want to receive future notifications, update the email address for your account or discuss this with your company's SAP Business Network account administrator.

Offices | Privacy Statement | Data Policy | Customer Support



- Update the desired password on the **New Password** section. Confirm the same on the next section and click on **Submit**.

Reset your password

Username
[masked]@.com

New password

Confirm your password

Submit Cancel

- Must be between 8 and 32 characters.
- Must contain at least 1 lowercase letter(s), 1 uppercase letter(s), 1 numeric character(s), and 1 special character(s). The special characters permitted are: #!\$%&'()*+,-./:;<=>?@^_`{|}~\~[]
- Cannot contain the username
- Repetitive characters and numbers in sequence are discouraged
- Only ASCII characters are allowed (numbers 0-9, lower and upper case characters a-z, and some special characters)

When you click on **Forgot Username**

Supplier sign-in

Username

Next

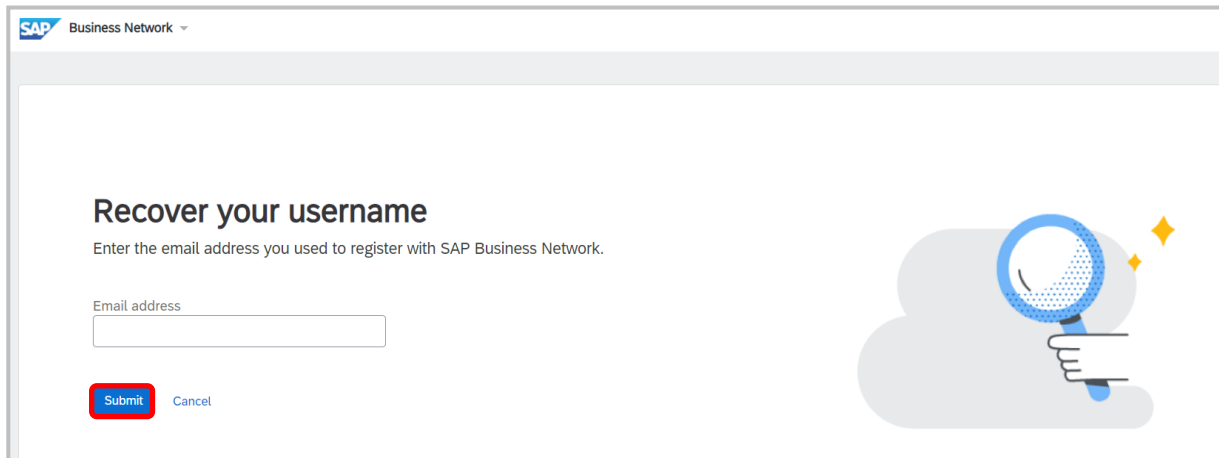
Forgot username

Celebrating our suppliers' journey with SAP Business Network

At Transformation Continuum, they are committed to staying at the forefront of innovation and finding ways to streamline their operations to better serve their clients.

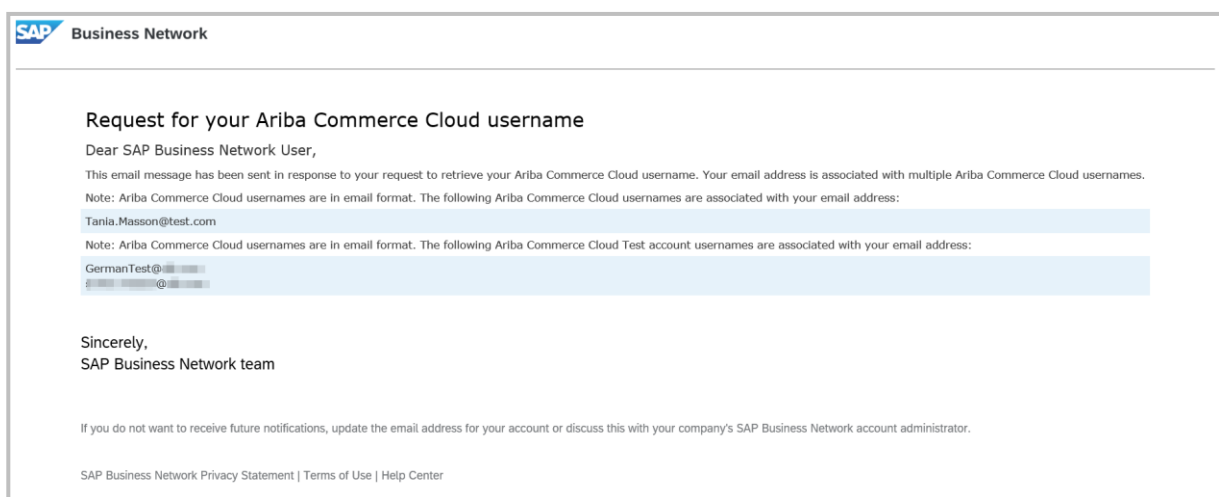
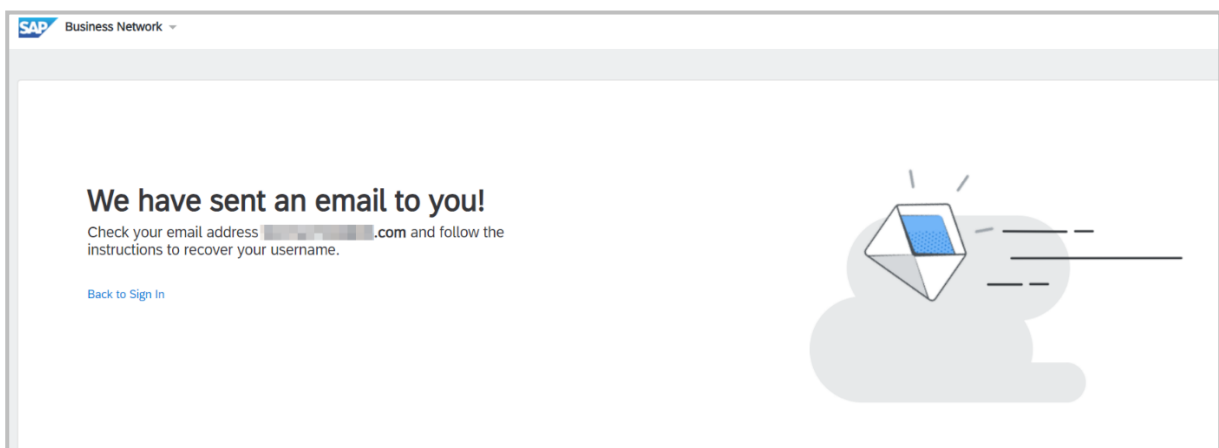
[Learn More](#)

- On the next page, input the registered email ID and click on **Submit**.



SAP Business Network will send an email with all the **User IDs** that are created for the registered email.

- An e-mail with the username will be received.





| Region | New e-mail address |
|-------------|--|
| Australia | au.p2phelp@s2p.db.com |
| Brazil | br.p2phelp@s2p.db.com |
| France | fr.p2phelp@s2p.db.com |
| Germany | de.p2phelp@s2p.db.com |
| Hong Kong | hk.p2phelp@s2p.db.com |
| India | ind.p2phelp@s2p.db.com |
| Ireland | ie.p2phelp@s2p.db.com |
| Italy | italy.p2phelp@s2p.db.com |
| Japan | jp.p2phelp@s2p.db.com |
| Luxembourg | lux.p2phelp@s2p.db.com |
| Netherlands | nl.p2phelp@s2p.db.com |
| Philippines | ph.p2phelp@s2p.db.com |
| Poland | pl.p2phelp@s2p.db.com |
| Singapore | sg.p2phelp@s2p.db.com |
| Spain | es.p2phelp@s2p.db.com |
| Switzerland | ch.p2phelp@s2p.db.com |
| UAE | ae.p2phelp@s2p.db.com |
| UK | uk.p2p-invoices@s2p.db.com |
| US | us.p2p-invoices@s2p.db.com |