

Title: - Deutsche Bank Group - How to contact SAP Business Network

- Go to the SAP Business Network supplier portal using the following link <u>supplier.ariba.com</u>.
- On the top right-hand corner of the home screen, click on the question mark symbol ?.



- On the top right of the home screen, click on **Support.** This will open a new window.

Business Network -	Help Topics ×
	Search Help Topics
	Documentation
Supplier sign-in	Do you want to be seen Support the world? Support URL for supplier prelogin page
	We will broad Why was my session terminated f
Username	freaching out from your ex
Next	Learn More
Forgot username	
New to SAP Business Network? Register Now or Learn more	
	• • • •



- Click on Contact Us.

AP	Help Center Home			
Home	Learning Contact us			
		How can we help you?		
		Search knowledge base articles, documentation, and tutorials Q		
		Try "cancel order", "email notifications", "user authorization"		
		Topics we recommend for you How do I cancel or delete an invoice or credit memo? How do I cancel or delete an invoice or credit memo? Invoices cannot be deleted from your account. You can fix an invoice that you have already submitted in the following ways. As your customer's treatest the invoice so you can resend it. Depending on your customer's treatest the invoice so you can resend it. Depending on your customer's treatest memory invoices in the invoice so you can resend it. Depending on your invoices is an invoice that you have already submitted in the following ways. As your customer's treatest the invoice so you can resend it. Depending on your invoices is an invoice that you have already submitted in the following ways. As your customer's treatest the invoice so you can resend it. Depending on your invoices is an invoice that you have already submitted in the following ways. As your customer's treatest the invoice so you can resend it. Depending on your invoices is a submitted in the following ways. As your customer's treatest the invoice so you can resend it. Depending on your invoices is a submitted in the following ways. As your customer's the invoice is you can resend it. Depending on your invoices is a submitted in the following ways. As your customer's the invoice is one of t	FAQ	•
		How do I access and change the former administrator's account? How do I access the former administrator's account? If the account administrator is still with your company, contact them by clicking [user initials] in the upper-right corner of the application and selecting Contact Administrator. If the account administrator is no longer with your company, by you have access to My account Contact account administrator Mat 30, 203	FAQ	>

- Then click on **Privacy request**.

Help Center Contact us			
Home Learning Contact us			
 Sign in to your account. By signing in to your account, you get access to personalized con 	ntent and topics to get the right su	upport, from the right team, at th	ie right time.
2. If you're unable to sign in, tell us what you need help with			
	Registration help	Sign-in help	Account help
	Invoicing help	Privacy request	Update integration certificate

- Click on **Create a Case** at the bottom.

SAP Help Center Contact us				8		
Home Learning Contact us						
	I E I	\Box	\otimes	A		
	Invoicing help	Privacy request	Update integration certificate			
2. Choose from the options below to continue.						
To learn more about our General Data Protection Regulation (GDPR	a choose non use options development of community. To learn more about our General Data Protection Regulation (GDPR) policies, see the links below:					
Sharing Data with Third Parties						
General Policies for handling Personal Data / GDPR Audit Reports						
SAP Ariba System Compliance						
General Policies for Safeguarding and Collecting Personal Data						
Can't find what you're looking for?				Create a Case		



1. Tell us what you need help with.	
Subject:	Privacy request
Full description:*	Test
	2996 characters remaining
2. Provide your preferred contact details:	
First name:*	Test
Last name:*	test
User Name:	test
Company:*	test
Email:*	test@test.com
Phone:*	+1 201-555-0123 United States
Extension:	
Confirm phone: *	2015550123
Ariba Network ID:	
	You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the SAP Ariba Privacy Statement and applicable law.

Fill up all the details with an asterisk (*).

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- Once all the details are updated, click on **One last step**.

Email: *	test@test.com	A			
Phone: *	+1 201-555-0123 United States		0	How do I change the administrator user in my SAP Business Network supplier account?	
Extension:			-	Million is not second based and have do London 10	11
Confirm phone: *	2015550123		(?)	why is my account locked and now do I unlock it?	11
Ariba Network ID:			0	How do I downgrade my fully enabled account to a Standard account?	l
You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the SAP Ariba Privacy Statement and applicable law.				How do I merge/consolidate accounts?	Ĭ
	I agree		0	How do I access a sourcing event?	
		-	(?)	How do I disable Multi Factor Authentication (MFA) for my	Ŧ
	One last				

- Choose the method you want to be contacted at and click on **Submit**.

Home Learning Contact us	
Choose this contact method for the fastest resolution of your issue:	
Recommendee	
Webform	
A support engineer will respond to your case by email.	
To receive communications, add itsm.notification- service@sap.com to your allow list.	
Back Bake	ait Cancel

Once the request is submitted, you will receive an auto generated e-mail from the SAP Business Network support team with a ticket number, indicating that the request has been raised successfully.

